

phone 631-283-0352
fax 631-283-0382
email HDGstaff@optonline.net
www.HamptonDentalGroupPC.com

WELCOME BACK!

While you are home doing everything you can to stay safe during this COVID-19 pandemic, Drs. Park & Manowitz of the *HAMPTON DENTAL GROUP* have been working tirelessly around the clock to collaborate with The Centers for Disease Control and The American Dental Association to create the healthiest environment for you and your family upon your return to our office. We want to assure you that the safety and well-being of our patients and staff continues to be our top priority. We feel it is important to reach out to you and let you know the new protocol, safety measures/steps, that we are implementing to keep you, our staff, and those around us safe and healthy.

We have instituted the most advanced sanitizing technology, including UV-C lights and EPA-approved chemical disinfectants and a number of safeguards to protect the health of you and

your family, such as installation of a brand new and upgraded HVAC system with the latest air purifiers built into the ductwork:

<u>2 Aerus Air Scrubber Induct 2000 ultra UV air</u> <u>purifiers</u> (Certified Space Technology for NASA)



2 ActivePure Technology Healthy Home Trio UV air purifiers



<u>Localized Portable Medical grade ULPA air filtration</u> of waiting areas and clinical areas that cleans and purifies the air 6 times per hour.

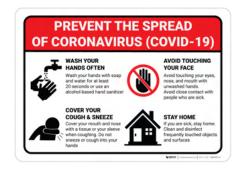
- Upgraded Personal Protective Equipment for staff and doctors to insure the safety of our professionally trained caregivers.
- Disinfection of all office environments with anti-viral systems to include disinfection foggers.
- Dental procedures will be provided with <u>high volume</u> dental aerosol evacuators to reduce aerosol from the area surrounding our staff, doctors, and staff.

- Appointments are proceeded by *Wellness Questions. You will be asked those same questions when you are in the office. If you are able to take your own temperature at home that would be helpful. (Please reschedule if above 100.4F)
- Once you arrive in the parking lot we ask that you stay in your car and let us know, so we can call you to come in to the office without waiting in the waiting room.
- We ask that only patients receiving treatment come into the office. If someone needs to be accompanied then we will ask that the adult to stay in the treatment room with a mask.
- All appointments will be made by phone. Please have your insurance information ready. We will need an email so we can send you the forms that are required to bill your insurance and give us up-to-date demographic information. These forms will be filled out with the pertinent information on our end and will be needing your review and signature. Please email (HDGstaff@optonline.net) or fax 631-283-0382 us the completed forms, a copy of your insurance card, and a picture ID. These forms must be received before you come for your exam. Appointment will be rescheduled if forms are not received by appointment time. We are also in the beginning of implementing a new office check-in

system via your mobile devices and computer. This new office check-in system, when fully functioning, will be replacing the previous form policies. When you arrive for your appointment please call the office at 631-283-0352. We will go over any paperwork or administration questions we may still have. Once check-in is complete the staff will speak with you on the phone to update your medical history. When completed, they will ask you to come into the office or you may have a brief wait in the car, depending upon whether or not we are ready for you. Remember you will need to follow the office entry protocols. We ask that you arrive to your appointment on time. We are limiting the number of patients we see daily to leave adequate time for thorough disinfection between each patient. If you arrive late, this jeopardizes our ability to do so and you will have to reschedule your appointment.







- As you enter the office:
- Please wear a mask (if you don't have one we will provide you with one)
- We have hand sanitizer that we will ask you to use when you enter the office.
- Your temperature will be taken and some *Wellness
 Questions will be repeated, and you will be escorted to the treatment room.
- You may want to bring an extra layer of clothing for your comfort as the office temperature may be cooler than usual, since we will all be wearing masks with face shields, gowns over our scrubs in the treatment rooms.
- Check-in and Exit systems are modified to minimize direct contact. Please press door bell and wait for door to be unlocked
- Check out... If payment or additional appointments are needed you will be escorted to the front desk. We ask that you wear your mask and stand behind the partitions.



 These are tough times, and change is necessary in order for all of us to return to a lifestyle that provides personal safety.

Together, you at home and we at the <u>HAMPTON DENTAL</u>

<u>GROUP</u>, are dedicated to the same thing, the creation of a safe and healthy environment at all times. We know that we need to exist together in a world that is comfortable and safe, and here at <u>HAMPTON DENTAL GROUP</u> we offer you... **Peace**of Mind... from Smiles You Can Trust

Dr Gary Manowitz

Dr Brian Park

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